

DRAFT



City and County of Swansea

**Notes of the Scrutiny Performance Panel – Adult Services**

Committee Room 5 - Guildhall, Swansea

Tuesday, 19 December 2017 at 3.30 pm

**Present:** Councillor P M Black (Chair) Presided

**Councillor(s)**  
C A Holley

**Councillor(s)**  
P R Hood-Williams

**Councillor(s)**  
J W Jones

**Co-opted Member(s)**  
Katrina Guntrip

**Officer(s)**  
David Howes  
Liz Jordan  
Alex Williams

Chief Social Services Officer  
Scrutiny Officer  
Head of Adult Services

**Apologies for Absence**

Councillor(s): S M Jones, A Pugh and G J Tanner  
Co-opted Member(s): Tony Beddow

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**1 Disclosure of Personal and Prejudicial Interests.**

Disclosure of interests – Chris Holley.

**2 Notes of meeting on 21 November 2017**

The Panel agreed the notes as an accurate record of the meeting.

**3 Workforce Development and Systems Support**

Alex Williams, Head of Adult Services went through the report highlighting a number of points and answering questions. Dave Howes also attended the meeting and answered questions.

Discussion points:

- The whole of Social Services and integrated workforce have received high level training on the Act. Workforce development is a focus of CSSIW regular inspection activity.
- CSSIW recently inspected a Community Mental Health Team. Informal feedback is good. The formal report is expected in January 2018.

- Adult Services is developing an overarching Practice Framework 'Doing What Matters'. This is focussed intervention looking at outcomes the individual wants to achieve. To be shared with the Panel when finalised.
- Recruitment to certain areas such as occupational therapists and social workers is no longer a big problem for the Authority. The department supports apprenticeships. It also sponsors some individuals to undertake a social services degree. This has currently been scaled right back but can be increased if needed.
- Department thinks there is room for improvement in how we organise safeguarding and are proposing a more centralised approach. The department is developing standards around completion of safeguarding investigations and this will be included in the performance monitoring reports provided to the Panel. The Panel supports this idea.
- WCCIS development and implementation – this will involve practitioner time which the department thinks is manageable with the additional posts being taken on.
- Department is looking to support direct payments and a pre-paid card system will be up and running early in 2018. This may present opportunities for other areas of the Authority. Panel raised risks associated with direct payments and individuals not using them for the right reasons.
- Cabinet has announced an additional 1.5 to 2 million to be made available next year to cope with inevitable pressures. This is welcomed but the department will still struggle to meet its obligations.

Actions:

- CSSIW inspection report to be circulated to Panel when available
- Social Work Practice Framework to be shared with the Panel when available plus case studies. Presentation to be given at a future Panel meeting.

#### **4 Work Programme Timetable 2017-2018**

Work programme received and considered by the Panel.

Actions:

- Send letter to the Cabinet Member following the meeting for information.

#### **5 Letters**

Letter received and considered by the Panel.

The meeting ended at 4.45 pm